

SIGN UP FOR SHIFTS

There are two shifts a day:

- **10:00 to 14:00** – morning shift
- **14:00 to 18:00** – afternoon shift

Volunteers who have completed their support line training will be invited to sign up. **To book shifts**, volunteers should use the **DRIM volunteer portal**.

Please **click here** to read this **walk- through guide** before using the portal for the first time.

Should you encounter any issues signing up for shifts, please let us know as soon as possible.

➤ For **Onelogin issues**, please **click here** to check the guidance.

If you still require help, please contact:

mysupport@redcross.org.uk

Or: o Call IT on 02078777300

➤ For **issues with the portal** please contact UKOSupportlinerota@redcross.org.uk