



## Consent script for storing data in Dynamics

Asking the caller for consent to keep **their** details:

"Do you consent to the British Red Cross storing and using the personal information including special category data that you provide on this call in order to provide a service and for legitimate purposes?"

Asking the caller for consent to keep the **beneficiary's** details:

"Has the person who you are calling on behalf of consented to the British Red Cross storing and using the personal information including special category data that you provide on this call in order to provide a service and for legitimate purposes?"