

F1 Repeat Caller – Pass to Manager Script.

Offer

- Because you feel unsupported, we would like to offer you the opportunity to talk a member of our management team directly.
- We can do this now if you would like to stay on the line, or if you prefer, a manager is happy to call you at a time convenient to yourself if you are willing to provide a number you can be contacted on.

If offer not accepted

- We can continue to offer you 1 call each day for a maximum of 30 minutes.